



No-Show / Cancellation Policy

Thank you for trusting your medical care to **Minimally Invasive Institute of Surgery A Division of Tampa Bay Surgical Group**. When you schedule an appointment with MIIS | TBSG we set aside enough time to provide you with the highest quality care. Should you need to cancel or reschedule an appointment please contact our office at (727) 357-MIIS (6447) as soon as possible, and no later than 24 hours prior to your scheduled appointment. This gives us time to schedule other patients who may be waiting for an appointment.

Effective January 1, 2023, any established patient who fails to show or cancels/reschedules an appointment and has not contacted our office with **at least 24 hours' notice** will be considered a No Show and charged a **\$25.00 fee**.

The fee is charged to the patient, not the insurance company, and is **due at the time of the patient's next office visit**.

As a courtesy, we make automated reminder calls and text messages for appointments with the opportunity to cancel or confirm. Please utilize this feature.